

April 23, 2025

# UCSB Financial Management Modernization

Program Update Town Hall

# Agenda

- Opening Remarks
- Update on IT Transformations
- Departmental Readiness
  - Training
  - Fiscal Close
  - Projects & Grants Management Impacts
- Break
- Data Warehouse & Reporting
- Gateway Reminders
- Next Steps & Q&A

# Opening Remarks

Josh Bright

# Update on Ongoing Transformations

Shea Lovan & Manny Cintron

# Secure UCSB: Cybersecurity Training Deadline



## April 30

Users whose training has expired have until this date to complete it before losing access to apps behind Single Sign On (SSO) like Gmail, Timekeeping, UCPATH, and more.

- One-time, 24-hour extension
- Faculty emeriti are currently exempt
- Student employees must complete it

# Secure UCSB:

## Multi-factor Authentication (MFA)

UCSB will be implementing the following changes to Duo MFA

**May 7**

01



**SMS/text codes and phone callback will be disabled**

Users who receive SMS/text codes or a phone callback from Duo to log in to UCSB applications will need to **download the Duo Mobile app on their device or request a hard token.**

02

**Duo Verified Push will be deployed**

Duo will display a unique 4-digit verification code in the login window of the protected application. The user **enters this 4-digit code into their Duo Mobile app to complete the authentication process.**

# Timekeeping Refresh: Live on Sunday, May 11!

## Training & Support

- Training **REQUIRED** for users with elevated access (payroll managers & timekeepers)
  - Available now; **must be completed before May 11**
  - *Optional* training for managers and employees released in the coming weeks
- **Office hours every Monday & Thursday from 1:30-2:30pm**
  - For users who have completed training and have department-specific questions

# Timekeeping Refresh: Key Reminders

- Personal Hyperfind queries in Kronos will **not** transfer over to the new WFM system. Please document or screenshot these if needed.
- Schedule data will be pre-populated in WFM *only if specific criteria is met*. Refer to the most recent project update sent to timekeepers on April 17 for more details.

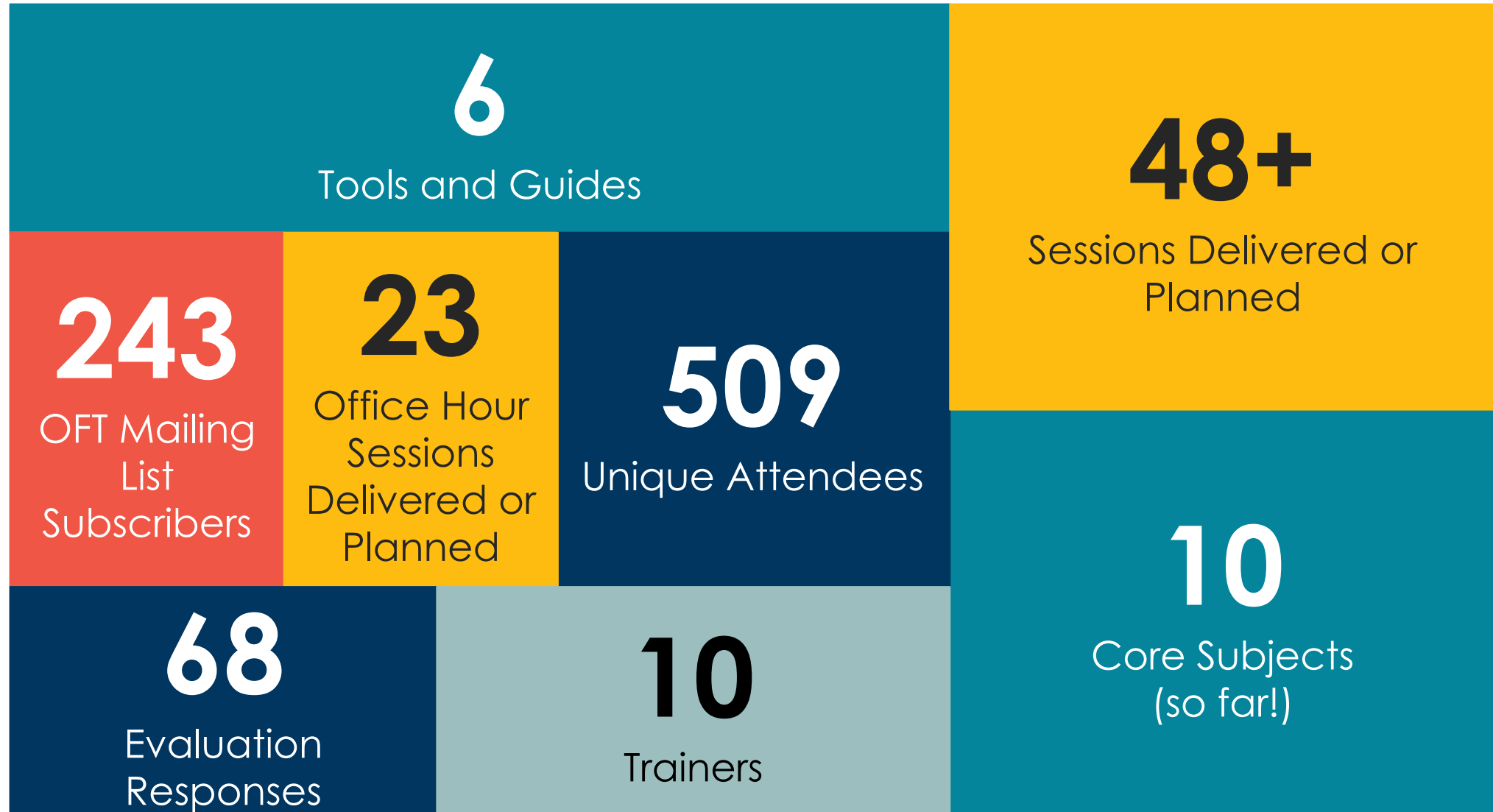


# Departmental Readiness

# Training Update

Sandra Featherson

# Training Update: By the Numbers



# Training Focus: May-June

Additional Topics  
Added as Needed

## Continued Topics:

- Gateway Business Process Changes\*
- Concur Business Process Changes\*
- Understanding the Common Chart of Accounts
- CCOA Office Hours
- Role Security Administrator Training and Office Hours\*

\*= e-learning available

## New Topics:

- Accounts Receivable Business Process Updates and Deep Dive (*Pilot Depts*)
- Gateway Roles (*eLearnings*)
- Projects and Grants (*various topics*)
- Internal Recharge Billing
- Income & Recharge Management in Future State
- Transfers
- EPM: Terminology and Reporting
- FinHub and Reporting



# May Training Now Available!

Office of Financial Training Calendar : OFT Training by Topic						
Topic	Month	Date	Title	Start Time	End Time	Mode
Accounts Receivable	2025 04	April 23	<a href="#">External Billing for Pilot Departments</a>	1:30 PM	3:30 PM	Virtual
Accounts Receivable	2025 05	May 6	<a href="#">External Billing for Pilot Departments</a>	1:00 PM	3:00 PM	In Person
Accounts Receivable	2025 05	May 28	<a href="#">External Billing for Pilot Departments</a>	1:00 PM	3:00 PM	Virtual
Accounts Receivable Total						
CCOA	2025 05	May 7	<a href="#">CCOA Office Hours (drop-in only -- no registration required)</a>	11:00 AM	12:00 PM	Virtual
CCOA	2025 05	May 13	<a href="#">Understanding the Common Chart of Accounts</a>	10:00 AM	11:00 AM	Virtual
CCOA	2025 05	May 20	<a href="#">CCOA Office Hours (drop-in only -- no registration required)</a>	10:00 AM	11:00 AM	Virtual
CCOA	2025 05	May 29	<a href="#">Understanding the Common Chart of Accounts</a>	3:00 PM	4:00 PM	Virtual
CCOA Total						
Concur	2025 04	April 30	<a href="#">Concur Business Process Changes</a>	2:00 PM	3:00 PM	Virtual
Concur	2025 05	May 1	<a href="#">Concur Workflow Deep Dive and Best Practices</a>	10:00 AM	11:00 AM	Virtual
Concur	2025 05	May 14	<a href="#">Concur Workflow Deep Dive and Best Practices</a>	1:00 PM	2:00 PM	Virtual
Concur	2025 05	May 20	<a href="#">Concur Workflow Deep Dive and Best Practices</a>	11:00 AM	12:00 PM	Virtual
Concur Total						
EPM - Terminology	2025 05	May 7	<a href="#">EPM - Terminology and Financial Reporting</a>	9:00 AM	10:00 AM	Virtual
EPM - Terminology	2025 05	May 15	<a href="#">EPM - Terminology and Financial Reporting</a>	3:00 PM	4:00 PM	Virtual
EPM - Terminology Total						
EPM - Transfers	2025 05	May 30	<a href="#">EPM - Transfers and Revenues</a>	9:00 AM	11:00 AM	Virtual
EPM - Transfers Total						
Gateway	2025 04	April 29	<a href="#">Gateway Business Process Changes</a>	10:00 AM	12:00 PM	Virtual
Gateway Total						
PGM	2025 04	April 23	<a href="#">PGM Office Hours (drop-in only -- no registration required)</a>	3:05 PM	4:00 PM	Virtual
PGM	2025 04	April 24	<a href="#">Sponsored Awards: Award Setup &amp; Maintenance in PGM (Part 3)</a>	10:00 AM	12:00 PM	Virtual
PGM	2025 04	April 28	<a href="#">Sponsored Awards: Costing &amp; Financial Management</a>	10:00 AM	12:00 PM	Virtual
PGM	2025 04	April 30	<a href="#">PGM Office Hours (drop-in only -- no registration required)</a>	3:05 PM	4:00 PM	Virtual
PGM	2025 04	April 30	<a href="#">Sponsored Awards: Subawards &amp; MCAs</a>	10:00 AM	12:00 PM	Virtual
PGM	2025 05	May 7	<a href="#">PGM Office Hours (drop-in only -- no registration required)</a>	3:05 PM	4:00 PM	Virtual
PGM	2025 05	May 14	<a href="#">PGM Office Hours (drop-in only -- no registration required)</a>	3:05 PM	4:00 PM	Virtual
PGM	2025 05	May 21	<a href="#">PGM Office Hours (drop-in only -- no registration required)</a>	3:05 PM	4:00 PM	Virtual
PGM	2025 05	May 22	<a href="#">Goodbye, GUS: Hello, Grand Unified System</a>	10:00 AM	12:00 PM	Virtual
PGM	2025 05	May 27	<a href="#">Sponsored Awards: Deliverables, Billing, and Cash</a>	9:00 AM	12:00 PM	Virtual
PGM	2025 05	May 28	<a href="#">Faculty Funds Business Process Awareness Part 1</a>	1:00 PM	3:00 PM	Virtual
PGM	2025 05	May 28	<a href="#">PGM Office Hours (drop-in only -- no registration required)</a>	3:05 PM	4:00 PM	Virtual
PGM	2025 05	May 29	<a href="#">Sponsored Awards: Award &amp; Project Closeout and Final Reporting</a>	10:00 AM	12:00 PM	Virtual
PGM Total						
Recharges	2025 04	April 28	<a href="#">Internal Recharge Billing</a>	2:00 PM	3:30 PM	Virtual
Recharges	2025 05	May 19	<a href="#">Income &amp; Recharge Center Management in Future State</a>	10:30 AM	12:00 PM	Virtual
Recharges Total						
RSA	2025 04	April 29	<a href="#">Role Security Administrator Training</a>	3:00 PM	4:00 PM	Virtual

# E-Learning Courses Available in the UC Learning Center

- [Introduction to Managing Sponsored and Faculty Funds Projects in OFC \(PGM\)](#)
- [BFB-IS-3 Electronic Information Security \(RSA\)](#)
- [Income and Recharge Centers at UCSB](#)
- [Gateway Business Process Changes](#)
- [Concur Business Process Changes](#)

## Coming Soon:

- Role Security Administrator Training
- EPM - Terminology and Reporting



# Training Summary

- Current course offerings available on the [Office of Financial Training website](#) and [FMM website](#)
- Registration in UC Learning Center
- Schedule is ongoing & dynamic
  - New topics continuously added
  - Additional sessions as needed
- Sign up for the OFT mailing list
- System Access for Go-Live - Coming Soon

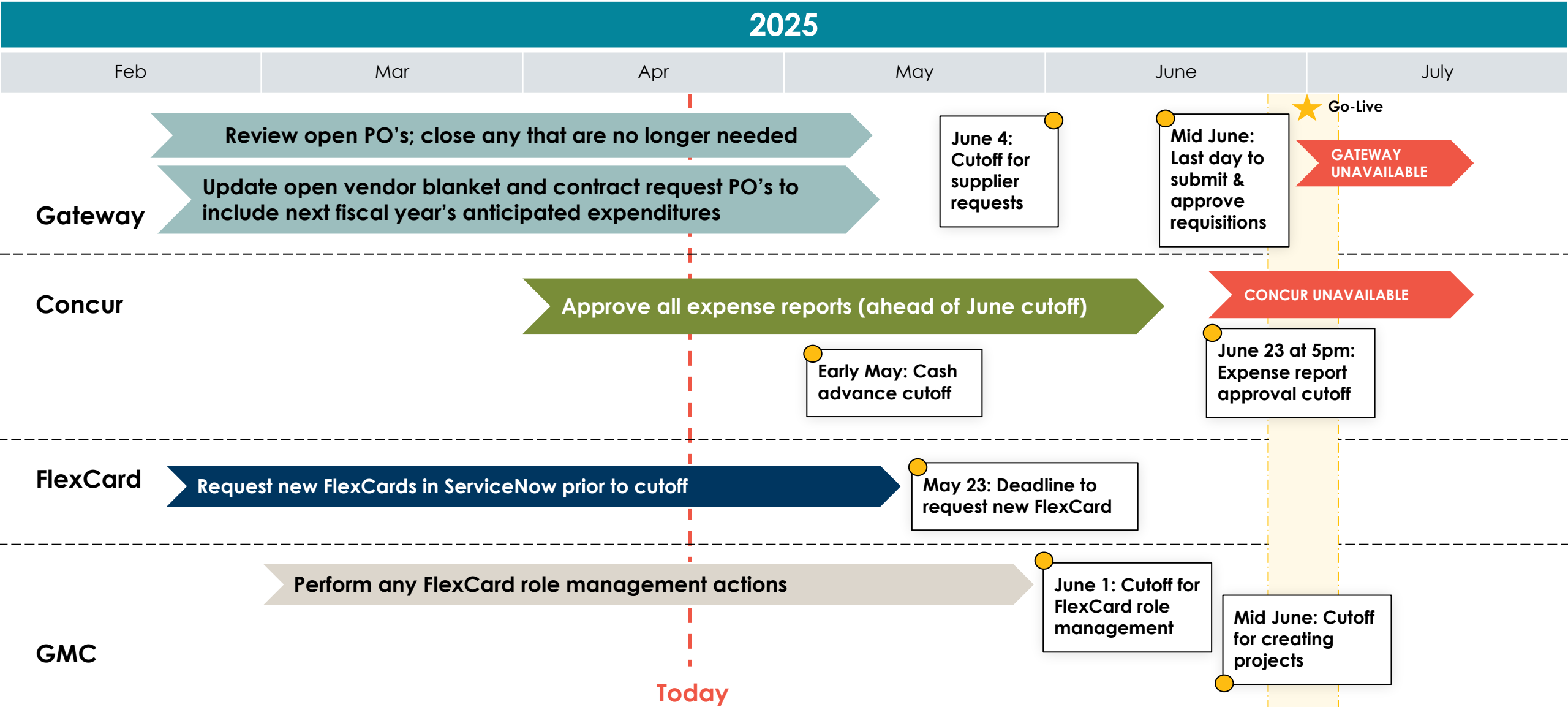




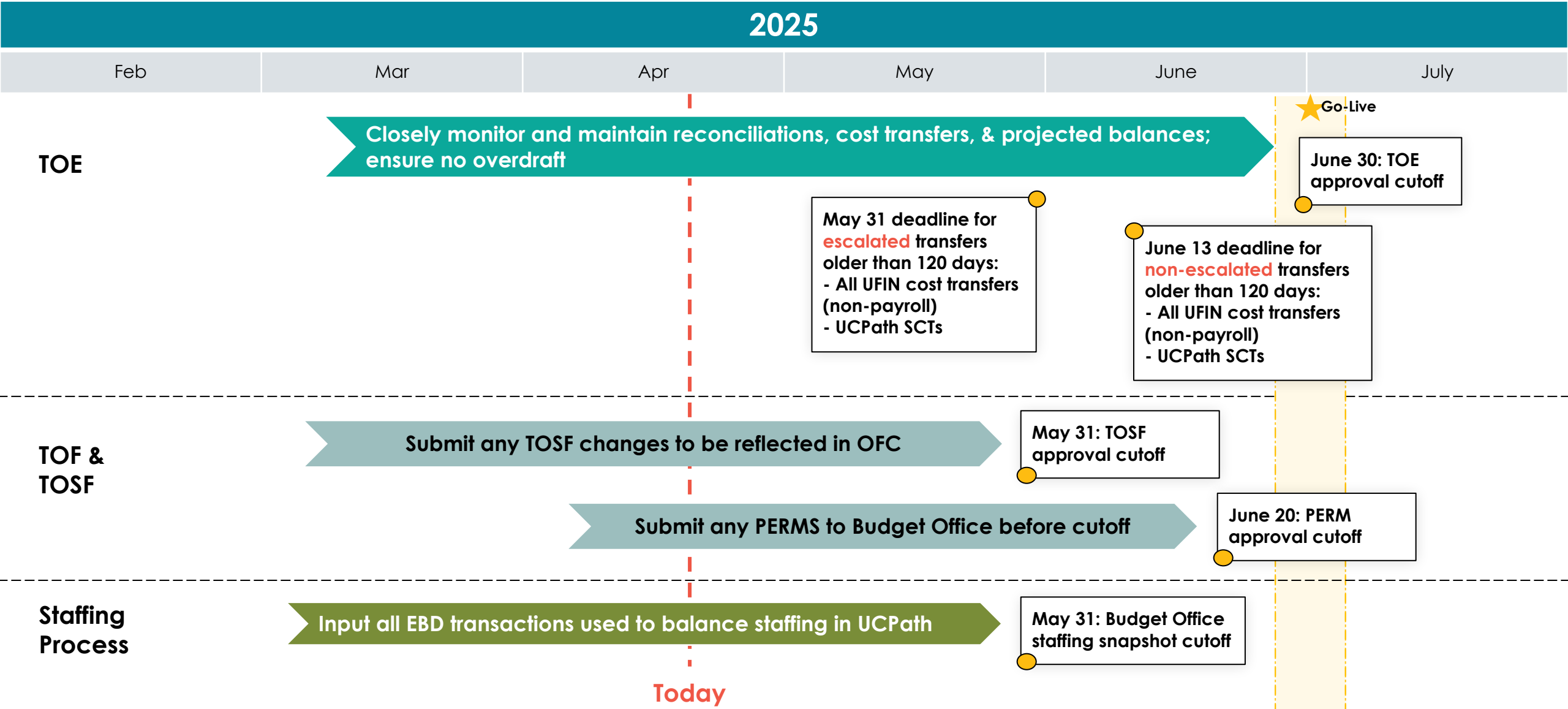
# Fiscal Close

Jim Corkill

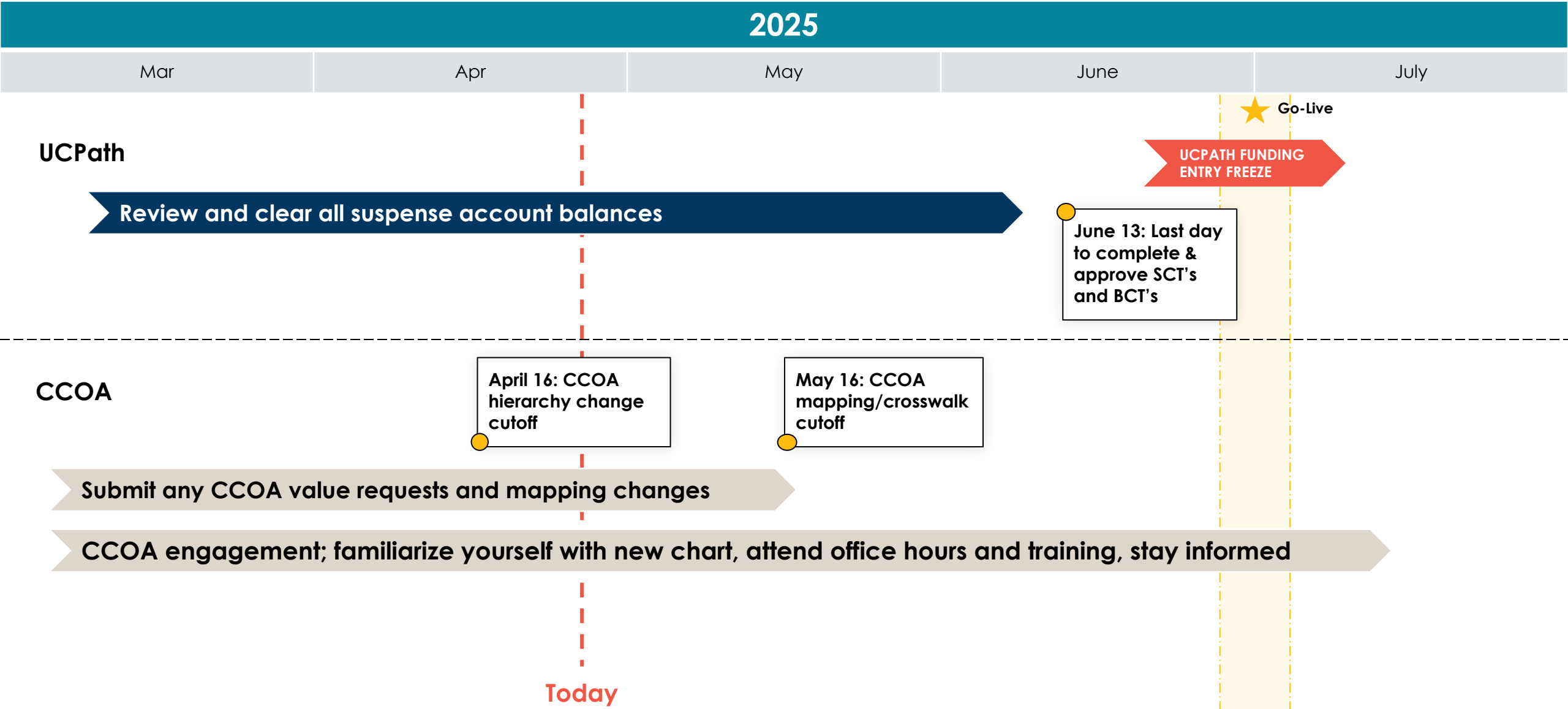
# Fiscal Close Prep: Actions for Depts



# Fiscal Close Prep: Actions for Depts



# Fiscal Close Prep: Actions for Depts



# Staying Informed: Cutover Calendar

University of California, Santa Barbara

UC SANTA BARBARA | Financial Management Modernization

[financemanagement.ucsb.edu/prepare](https://financemanagement.ucsb.edu/prepare)

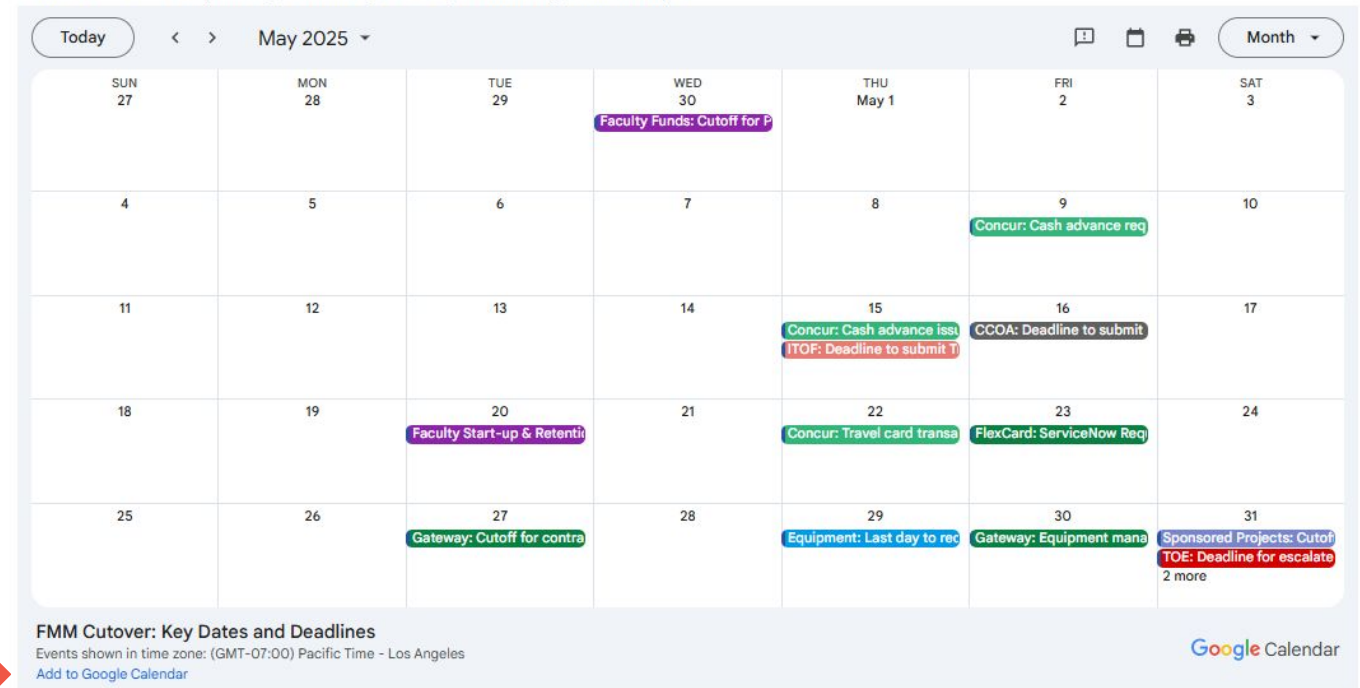
About People For Departments Resources News Contact



- Key information and tools for departments (i.e. training, checklists) will be provided here
- Check back regularly for most up-to-date information

All deadlines refer to end of business (5pm PST) on the indicated date unless otherwise stated.

*\*Note: These dates may be subject to change as we get closer to go-live on July 1*



# Key Consideration: Payroll Expenditures

## Critical Deadlines on Friday, June 13

- **Suspense Account Transfers:** Ensure all suspense account balances (89996, 89997, 89998) are reviewed and cleared
- **Finalize Pending Direct Retro Transactions:** Departments must approve or cancel all pending DR transactions by this date

These activities are **required** to ensure a smooth transition to the new CCOA!

*Review materials provided by BFS for guidance and submit a ServiceNow ticket if you require assistance*

# Projects & Grants Management Impacts

Jane Kittle

# Specific Deadlines Impacting PGM Activities

- Mid June cutoff date for GMC project creation does not apply to PGM conversion. See PGM-specific deadlines for project conversion.
- Requisitions **or** UCPath Funding Entries created using new project values established in GMC during the month of June may fall out in chartstring conversion.
- Expenses erroneously charged to non-extramural sources prior to July 1 **cannot be transferred** via TOE or SCT once we go-live.



# Other Impacts to PGM Activities

The following legacy project types will not have a mapping to future state values:

- Committed Cost Share
- Faculty Start-Up
- Faculty Retention
- Sponsored Fabrications (*where 1:1 mapping isn't possible*)
- Non-GUS faculty funds projects

# Summer Salary Process Impacts

## Departments should start the Summer Salary process early this year for extramural awards\*

- Help ensure that UCPath entries are processed prior to key cutoff dates
- Allow for accurate conversion of chart strings during the July cutover
- Prevent any issues with late or missed pay for faculty members across campus

*\*It is recommended that summer salary entries in UCPath be delayed until post go-live for funding strings without a direct mapping to future state projects (faculty start-up, faculty retention, as well as faculty funds projects housed in non-GUS departments). This will limit conversion issues that could result in corrections needed via salary cost transfers.*

## Key Dates:

- All summer salary entries must be submitted and approved by **Tuesday, June 17**
- Salary Cap/Multiple Components of Pay Worksheet (MCOP) **available after July 7**

## Streamlining the Process:

- Academic Departments may utilize the updated Summer Salary form to help facilitate this. If you do not use this currently and wish to, contact Daniela Navin (navin@research.ucsb.edu)

# Deadlines: Sponsored & Faculty Funds Projects

2025

Mar

Apr

May

June

July

Aug

## Sponsored Projects

May 31: Cutoff for budget updates (via GUS and/or TOSF)

Any updates after this date will not convert from legacy systems and must be handled in OFC after go-live using new business processes

## Faculty Start-Up & Retention Funds

April 25: Validate 6/30/24 balances and report expenditures from July 2024 through March 2025

This Friday!

6/30/24 balances provided by Dean's office

May 20: Report expenditures for April 2025

## Faculty Funds (Non Start-Up & Retention)

April 30: All eligible projects must be added to GUS or the PGM conversion sheet

Projects added after this date (or that do not meet requirements) will not be converted and will be created in PGM after go-live with new business processes

Eligibility Requirements:  
Award end dates beyond 6/30/25  
Positive balances as of 5/31/25

June 15: Reconcile 5/31/25 balances for projects flagged for conversion

If reconciled balances on this cutoff date is \$0 or less, the project will not be converted

# Key Impacts: Sponsored Projects

## Important Note on Balances at Go-Live:

- Only sponsored awards, projects, and budgets through May 31 will be converted to OFC on July 1
- Costs through June 30 converted separately in late July or early August
- PGM balances will be incomplete until all data is loaded
- **Departments may need to reference GUS or EZ Access for accurate reporting in the interim**

# Key Impacts: Sponsored Projects

## For new awards received in June:

- Converted at the end of July (one OFC project per legacy account)
- Budgets mapped from legacy sub to OFC categories
- Costs mapped from legacy accounts to OFC projects
- **No spending allowed until conversion is complete**

If this delay impacts critical work, contact  
[fmm-pgm-conv-leads@farm.ucsb.edu](mailto:fmm-pgm-conv-leads@farm.ucsb.edu)

# Key Impacts: Faculty Funds Projects

*(excluding start-up & retention)*

- Projects converted through May 31 may have June activity that is not reflected in OFC on July 1
- **Departments should monitor for potential overspending.** Final balance adjustments will be made by Academic Affairs & Research Division in early August
- The June 2025 GL should be reconciled immediately after the preliminary ledger is released
  - Deadline for this activity TBA

# PGM Cutover: What to Expect

- Effective July 1, GUS will be replaced with Oracle Financials Cloud
- Tracking and reporting of projects and expenditures will be available in FinHub. The new Faculty & PI Dashboard will provide enhanced functionality, including:
  - View award and project activity across the organization by PI
  - Drill down to award and project details
  - Daily data refresh







# Resources

If you're behind on reconciliation, please collaborate with your business officer to submit a [PGM Resource Pool request](#).

*For questions about any of the upcoming project conversion deadlines:*

## **PGM Office Hours via Zoom**

- Wednesdays from 3-4pm
- Thursdays from 2-3pm

**Stretch break!**

5 minutes

# Data Warehouse & Reporting Update

Diana Antova

# FinHub Governance: User Access

## Existing Users

- FinHub user access will be populated based on current access to the Campus Data Warehouse
- Department access will be translated to the appropriate FRU-level access

## New Users

- Continue to use the existing ServiceNow form with an added “FinHub” option
- Continue to request access to historical reports in EZ Access and Online GL using ServiceNow

# FinHub Governance: Report Ownership

## Identifying Report Owners

- Subject matter experts (SMEs) for the data and the ones best equipped to address questions and provide guidance

## Responsibilities

- Serve as liaison between report users and the development team
- Be familiar with the reports that are out there and their purpose
- Address user questions and help facilitate modifications
- Assist report development team in testing and finalizing reports

# Report Testing

- FinHub in-person labs taking place this week (4/22-4/24)
- Testing sessions covering the following topics:
  - Faculty & PI Dashboard
  - General Ledger & Operating Financials
  - UCPath Employee & Payroll
  - Accounts Payable / Procurement
- 60+ users invited to participate in testing (from both central offices and departments)
- Additional testing opportunities prior to go-live

# Planning for Go-Live

- Expected go-live dates for FinHub reports:
  - OFC Financials & Payroll: July 14
  - Concur: July 21
  - Jaggaer/Gateway: August 4
- We will continue to load current fiscal year data into the campus data warehouse until FY2025 close
- Historical financial and payroll reports will become static in the data warehouse, EZ Access, Online GL, and Power BI
- New FinHub reports will include two years of summarized GL data and two years of Payroll and Job Funding data

# Gateway Reminders

Jacob Godfrey



# Key Areas of Change



**Common Chart of Accounts (CCOA)**



**Roles & Role Management**



**Required Training**



**FlexCard Management**



**Purchase Orders**



**Receiving**

# Change Overview: Common Chart of Accounts



Both GL and Project CCOA values in Gateway

Accounting Codes													
Type of CCOA	CCOA Entity	CCOA Fund	CCOA Level 7 FRU	CCOA Purpose	CCOA Program	CCOA Commitment	CCOA Activity	CCOA Project	CCOA Funding Source	CCOA Project Owning Organization	Award Type	Award End Date	Fund Type
no value	no value	no value	no value	no value	no value	no value	no value	no value	no value	no value	no value	no value	no value
✖ Required	✖ Required	✖ Required	✖ Required	✖ Required	✖ Required			✖ Required	✖ Required	✖ Required			

Pro Tip: Have a “cheat sheet” ready for go-live

# Change Overview: Roles & Role Management



- Role Security Administrator (RSA) requests roles in ServiceNow
- Roles assigned in OFC by a Central team in Business & Financial Services (BFS)
- Separation of Duties will be enforced (Preparer / Reviewer)

# Change Overview: Roles & Role Management

## Gateway Roles Matrix

Role	Training Required	Job Function	Shopper	Requester	Department Analyst	FRU Approver	Project Analyst	Project Manager	Receiver
Shopper	NO	Creates Carts or Requisitions Assign Cart to Requester Assign Requisition to Requester	YES	YES	YES	YES	YES	YES	YES
Requester	YES	Creates Carts or Requisitions Assign Cart to Requester Assign Requisition to Another Requester Submit Requisition Requisition "Preparer"	YES	YES	YES	NO	NO	YES	YES
Dept Analyst	YES	Optional Role - Serves as Secondary Requester Edit, Return, Reject, Approve Requisition Only for FRU Values Associated with this Role Doesn't work for "projects"	YES	YES	YES	NO	NO	NO	YES
FRU Approver	YES	Authorizes Commitment of Fund for Assigned GL FRU Values Return, Reject, and Approve Requisition Can be Assigned by Dollar Range "Reviewer"	YES	NO	NO	YES	YES	YES	YES
Project Analyst	YES	Must be Assigned in PGM Authorizes Commitment of Fund for Assigned Project Values Return, Reject, and Approve Requisition Approves all invoices, or only invoices \$5000 or greater (as determined by Requester)	YES	NO	NO	YES	YES	YES	YES

# Change Overview: Training



- **REQUIRED** role-specific training (self-guided):
  - Requester
  - Receiver
  - FRU Approver
  - Project Analyst
  - Allocator
  - Department Invoice Approver
- **Available early May in the UC Learning Center (LMS)**

# Change Overview: Receiving



Gateway is the system of record for all Purchase Order and FlexCard related receipts as of 7/1/25

# Change Overview: Flexcard Management



- All FlexCard transactions processed in Gateway
- All card transactions will initially post to a departmental default expense account. Departments can **choose to manually allocate or match** FlexCard transactions to FlexCard authorization purchase orders.
- FlexCard Role Exams in LMS
- **Pro Tip: Every department should have a credit card for cutover.**

## Important Cutover Dates:



**May 23:** Last day to request new or modify FlexCard

**June 23:** Last day transactions loaded to legacy allocation module

**June 26:** Last day to allocate and/or approve charges in legacy allocation module

# Change Overview: Purchase Orders



## Conversion

- All open POs with positive balances will be converted to new CCOA values.
- A list of POs that fail will be posted.

**Active Vendor Blankets and Contracts should be updated to include anticipated expenditures for next fiscal year ASAP.**



# Gateway Office Hours

## General Gateway and Procurement Support

Tuesdays from 9-9:30am

## Gateway Invoicing Q&A

Tuesdays & Thursdays from 3-3:30pm

## Equipment Management Q&A

Tuesdays from 2:30-3pm & Thursdays from 10-10:30am

## FlexCard Management Q&A

Tuesdays from 2:00-2:30pm & Thursdays from 10:30-11am

# Next Steps

Matt Erickson

# Coming Soon: Final Departmental Readiness Survey



**Open:** April 28 - May 9



**Time:** ~ 5 minutes



**Topics:** Training, Readiness, Leadership & Support



**Why It Matters:** Your feedback improves your experience



**Make Your Voice Heard!**

# Next Steps

## Save the Date: Next FMM Town Hall!

Wednesday, May 21 from 10am-12pm in Corwin Pavilion (hybrid)  
Invitation coming soon

### Action Items:

- Register for any upcoming training sessions that are applicable to your role or systems used [financialtraining.ucsb.edu/trainings/training-schedule](https://financialtraining.ucsb.edu/trainings/training-schedule)
- **Be aware of early fiscal close deadlines and how they impact your department;** map out key activities and necessary approval time
- Add the [FMM Cutover Calendar](#) to your UCSB Google Calendar

### Reminders:

- Ensure you are subscribed to the [FMM mailing list](#) and [Office of Financial Training mailing list](#) for project news and training updates

**Q&A**

**UC SANTA BARBARA**