UCSB Financial Management Modernization
Program Update Town Hall
Welcome
Matt Erickson
Agenda

- Program Update
- Testing Update
- Training Update
- Data Warehouse & Reporting Update
- Lessons Learned
- Q&A
FMM Sponsors

Executive Sponsor:
Chuck Haines
Vice Chancellor - Chief Financial Officer

Project Sponsor:
Josh Bright
Associate Vice Chancellor for IT & Chief Information Officer
FMM Steering Committee

Alex Ramos, CFO, Division of Student Affairs
Ashley Andersen, Director, Audit & Advisory Services
Christian Treitler, CFO, UCSB Foundation
Christian Villasenor, Executive Director, Academic Affairs
Dorothy Satomi, Director of Finance & Administration, Division of Academic Affairs
Jacob Godfrey, Associate Director & Chief Procurement Officer, Business & Financial Services
Jane Kittle, Divisional Finance Manager, Division of Research
Jean Jones, Assistant Vice Chancellor, Division of Research
Jim Corkill, Associate Vice Chancellor, Controller
Kerry Bierman, Associate Vice Chancellor, Budget & Planning Office

Kim Ray, Associate Director of Controls, Business & Financial Services
Melissa Jarnagin, CFO & Director, Administrative Services
Michael McGrogan, Budget Director, Budget & Planning Office
Olga Mery, General Accounting Manager, Business & Financial Services
Sandra Featherson, Director of Training, Office of Financial Training
Steve Kriz, Assistant Director, Business & Financial Services
Tyler Clark, Extramural Funds Accounting Manager, Business & Financial Services
Opening Remarks
Program & Testing Update
Matt Erickson
Financial Management Modernization Program

Transforming UCSB’s financial management capabilities by implementing enhanced budgeting, accounting and financial reporting throughout campus.

Go-Live: **July 2025**

**By The Numbers**
- 159 participants
- 102 UCSB participants
- 979 user stories
- 99 reports
- 96 integrations
- 67 business processes
- 44 conversion objects
- 31 stakeholder groups
- 29 boundary systems
- 13 vendors
- 12 town halls (so far)
- 9 projects

**Projects**
1. Common Chart of Accounts Design
2. Oracle Financials Cloud Implementation
3. Enterprise Performance Management / Enterprise Data Management
4. CCOA for Campus Systems
5. Jaggaer Remediation
6. Concur Remediation
7. UCPath - OFC Coordination
8. Data Warehouse & Analytics
9. Future State Operating Model
Timeline (July 2025 Go-Live) Including Testing & Training

2022 | Design | Configure & Prototype | Test & Train | Support
--- | --- | --- | --- | ---
Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec

2023 | Fiscal Close | Fiscal Close | SIT1 | SIT2 | SIT3 | UAT

2024 | Test & Train | Test & Train | Test & Train | Test & Train

2025 | Go-Live | Support | Support | Support

Testing

Training

Today

Core Financial Principles

Common Chart of Accounts

OFC End-user Training

Core Financial Principles

Finance & Resource Management

UC SANTA BARBARA | Financial Management Modernization
Testing Timeline

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## SIT 1 Key Takeaways

### Key Observations
- Testing was done in Oracle Financials Cloud (OFC) applications
- Converted data from legacy systems and manually entered data used for testing
- Boundary applications were integrated with OFC to execute integration testing

### Results

| 97% Test Execution Success |

### Summary

| 457 test scenarios executed |
| 10 campus systems tested |
| 29 integrations |
| 40 OFC reports |
What’s Next for Testing in SIT2?

Campus involvement will increase

- 32 departments
- 89 testers

End-to-end testing scenarios

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Training Update
Sandra Featherson & Heather Heyerdahl
Core Financial Principles Training Program

1. Ethics & Fraud in the Workplace
2. Fund Accounting & the Chart of Accounts
3. Reporting & the Data Warehouse
4. University Travel & Concur
5. Purchasing Fundamentals
6. Entertainment Policies & Procedures
7. Cash Handling & Internal Controls (elective)

Finance 101 Certification

Offered 4x between January - April 2024
Primary Audience: Staff in financial roles
13 in person | 15 virtual
Attendance by Training Topic
Round 1 & 2 Combined (Jan - Apr)

- Ethics & Fraud in the Workplace: 313
- Fund Accounting and the COA: 348
- Reporting & the Data Warehouse: 329
- University Travel Policies & Concur: 350
- Cash Handling & Internal Controls (elective): 277
- Purchasing Fundamentals: 326
- Entertainment Policies & Procedures: 339
January - April by the Numbers

- 51 employees completed all 7 courses
- 2 trainers
- 119 average # of attendees in virtual sessions
- 37 average # of attendees in face-to-face sessions
- 7 new courses
- 28 course offerings
- 480 employees participated
- 455 evaluation responses
- 15 subject matter experts
- 198 employees obtained the “Finance 101 Certification” (41% of participants)
NPS: How likely are you to recommend this training to a colleague?

Round 1: January - March

- Ethics & Fraud in the Workplace: 55.41
- Fund Accounting & the Chart of Accounts: 45.76
- Reporting & the Data Warehouse: 58.06
- Entertainment Policies & Procedures: 70.83
- University Travel & Concur: 70.73
- Purchasing Fundamentals: 55.56
- Cash Handling & Internal Controls: 63.16

What's a good NPS score? We want to be here!
I feel confident in this topic after participating in the training. 81%

What I learned in this training enables me to be more effective in my role. 80%

I learned something new by attending this training. 88%
Soundbites

This training series was AWESOME! I looked forward to the classes each week and you all did a great job!

It was interesting, you were all so knowledgeable and well organized - just great all around!

I'm not in a financial role in my department, but I have wanted to learn the basics of many of these topics so that I can have a general knowledge of these areas. I'm so grateful to have the opportunity to do this!

The presentation was fantastic and it was by far one of the better courses I've attended here on campus!

I'm so happy that is being offered prior to the FMM implementation so we are all on the same page.

All the presentations and materials made available for all workshops have been tremendously appreciated. Your willingness to share your historical knowledge means that you want us to succeed in our roles. That means a lot!

These training classes would be great for all new hires. As someone that came from working from a corporation, these trainings have helped me better understand how public funds can and cannot be used.

This class was awesome!! I loved that it was in layman's terms and straight forward which made it understandable.

I'm so happy that is being offered prior to the FMM implementation so we are all on the same page.
Lessons Learned

- Share course materials ahead of time
- Incorporate optional pre-work
- Include "real world" scenarios
- Strong preference for virtual environment

- Include minimum of one 15-minute break
- Clarify when materials are included in email
- Clear expectations for virtual interaction *(camera on, breakouts vs. breaks, use of chat, etc.)*
- 2-hour duration preferred
Finance 201: Business Officer Summit

- Two-Day Program
- Early September 2024
- Variety of topics/speakers - including an optional series designed for new business officers
“Just in time” learning: guidance, tips, links to additional resources as you complete tasks in Concur

Launched on 5/23/24

4,277 Concur users invited to install the browser extension

278 users have installed it so far

Questions? Contact financialtraining@ucsb.edu.

Call to Action:
Install Whatfix if you received the invite email!
CCOA Training Update
Sandra Featherson
CCOA Update

Recent Activities

• **CCOA Town Hall** - Wednesday, February 14
  
• **Divisional Meetings** - 12 meetings with campus divisional and departmental leaders representing all areas of campus

Upcoming Resources

• FAQ document
• PowerBI Report
• Office / Drop-In Hours
Data Warehouse & Reporting Update

Kerry Bierman
Why do we need enhanced reporting?
Data Warehouse: Findings

Gaps identified from campus reporting assessment

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<th>Forecasting is limited, inconsistent or non-existent</th>
<th>Our ability to fully leverage data from multiple sources in the same report or dashboard. Some examples include:</th>
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Data Warehouse & Analytics Project

What’s changing?

● EZ Access
● Legacy Power BI, Control Point Power BI
● Online GL
● GUS

What’s new?

● Snowflake data warehouse
● Oracle Fusion Analytics

What’s in it for you?

● Less manual work required for reporting
● Focus on analyzing data instead of trying to find, aggregate, and make sense of data
● More consistency in reporting across departments and across campus
● Improved transparency of data
● Ability to answer questions like:
  ○ What is my current remaining balance?
  ○ What is my carryforward balance?
  ○ Where are we in comparison with the budget for the year?
  ○ Why did I overspend (or underspend)?
  ○ What is the cause of a budget overrun?
Current Efforts to Enhance Reporting

What we’ve accomplished so far:

- Data Governance Program Kick-off
- Top-priority reports targeted for testing by SIT3
- Snowflake implementation and data ingestion
- New Reporting Tool Selection
UC Lessons Learned

Jim Corkill
UC Lessons Learned

Planning
Reporting
Training
Next Steps

Action Items:
Take the Change Readiness Survey today!
Survey closes June 21

Reminders:
• CFP 101 Training offered again - late summer/early fall 2024
• CFP 201 Business Officer Summit - September 2024
• Install the Whatfix extension for Concur if you received an invite