

September 18, 2025

UCSB Financial Management Modernization

Program Update Town Hall

Agenda

- Opening Remarks
- Program Update
- Impacts to Sponsored Projects & Faculty Funds
- Where Are We Now: Stabilization Updates
- Action Items & Next Steps
- Q&A

Opening Remarks

Kerry Bierman

Opening Remarks

Chancellor Dennis Assanis

Opening Remarks

Josh Bright

Program Update

Matt Erickson

Program Update

96% of cutover tasks are complete

Completed Milestones

Date	Milestone
July 1	Oracle Financials Cloud Go-Live
July 6	UCPath Live with CCOA
July 16	Gateway and Concur Live with CCOA
July 28	Flexcard Transactions Available in Gateway
July 29	FinHub Go-Live
August 15	Transfers tool live in Enterprise Performance Management (EPM)
August 18	First Month-End Close (July 2025) Completed
Sept 4	Transfers of Expense (TOE) Live for PGM Transfers
Sept 5	PGM Admin Dashboard Available in FinHub
Sept 8	Second Month-End Close (Aug 2025) Completed

Upcoming Milestones*

Week	Milestone
September 22	Campus deployment for Transfer of Expense
September 29	FinHub: Accounts Payable Launch
Early October	FinHub: Account Receivable Launch
Early October	FinHub: Procurement Launch
Early October	EPM: Project Forecasting (Go-Live)
Mid October	FinHub: Budget Planning Launch
Mid October	FinHub: Faculty / PI Dashboard Go-Live
Mid October	FinHub: Travel & Entertainment Launch
January	EPM: Annual Plan Go-Live Budget 2027
January	EPM: Workforce Planning Go-Live

*approximate dates

Program Update

Open Lines of Communication

Governance

- Executive Committee
- Steering Committee
- Change Leadership Network
- Change Advisory Committee
- Academic Advisory Committee
- CCOA Governance
- Data Governance

Communications

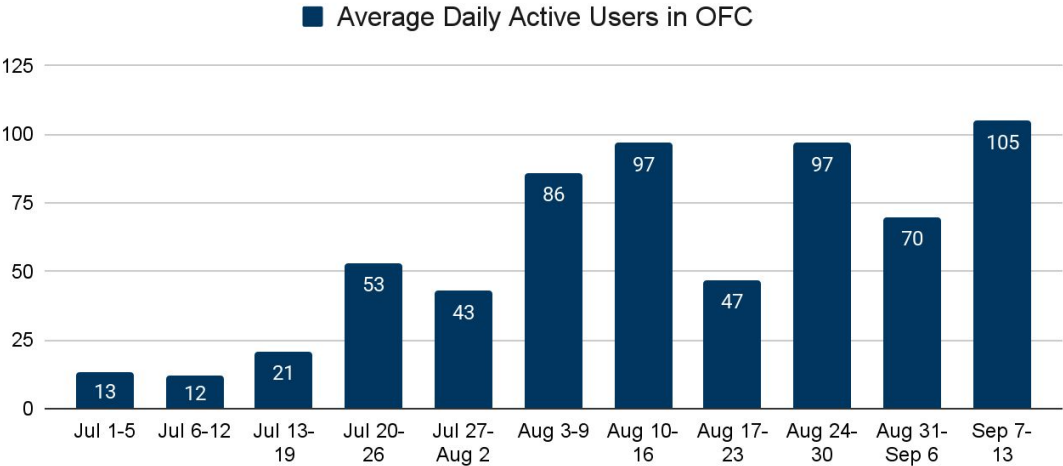
- Command Center
- Website
- Newsletter
- Memos
- Chat Groups
- Office Hours
- Town Halls
- Surveys

By The Numbers: Oracle Financials Cloud

105 Average Daily Users Last Week

Average Daily Active Users on Oracle Financials Cloud By Week

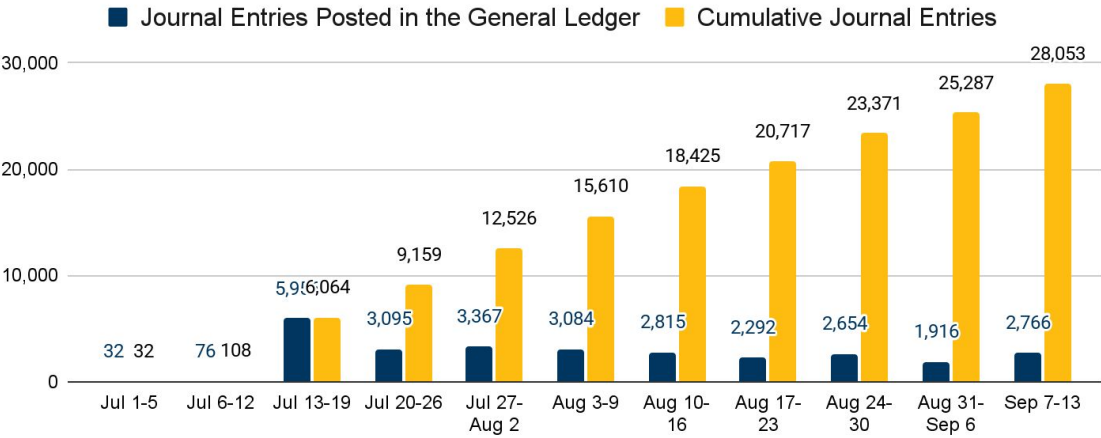
Status as of 09/12/2025



28,053 Journal Entries Posted in the GL

Journal Entries Posted in the General Ledger By Week

Status as of 09/12/2025

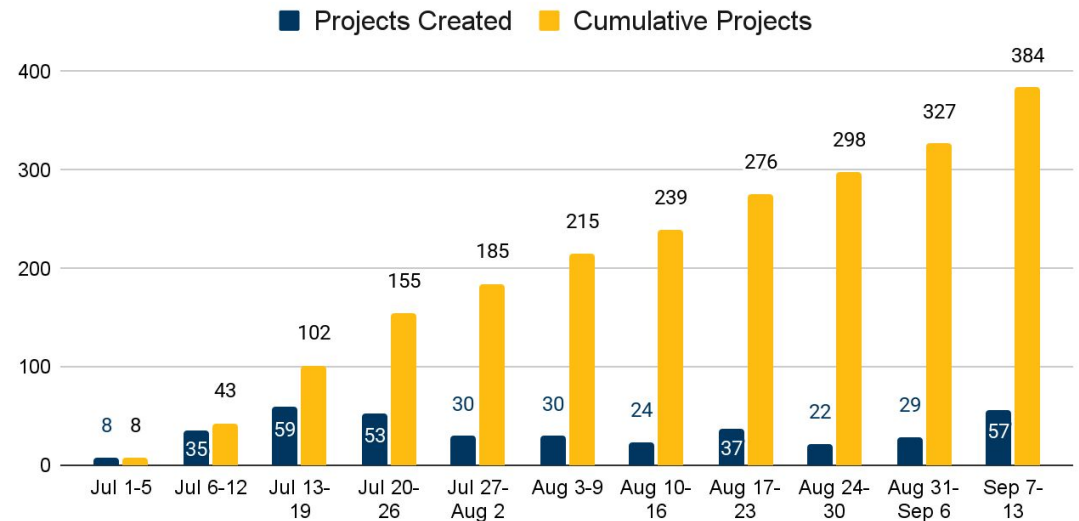


By The Numbers: Oracle Financials Cloud

384 Projects Created in OFC

Projects Created in Oracle Financials Cloud By Week

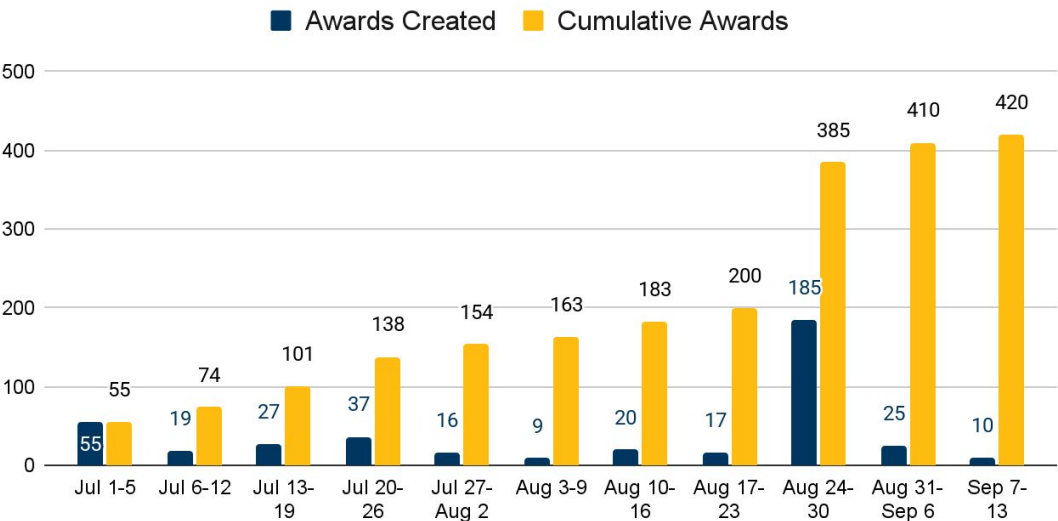
Status as of 09/12/2025



420 Awards Created in OFC (all award types)

Awards Created in Oracle Financials Cloud By Week

Status as of 09/12/2025; Oracle PGM data using the created date for the date range

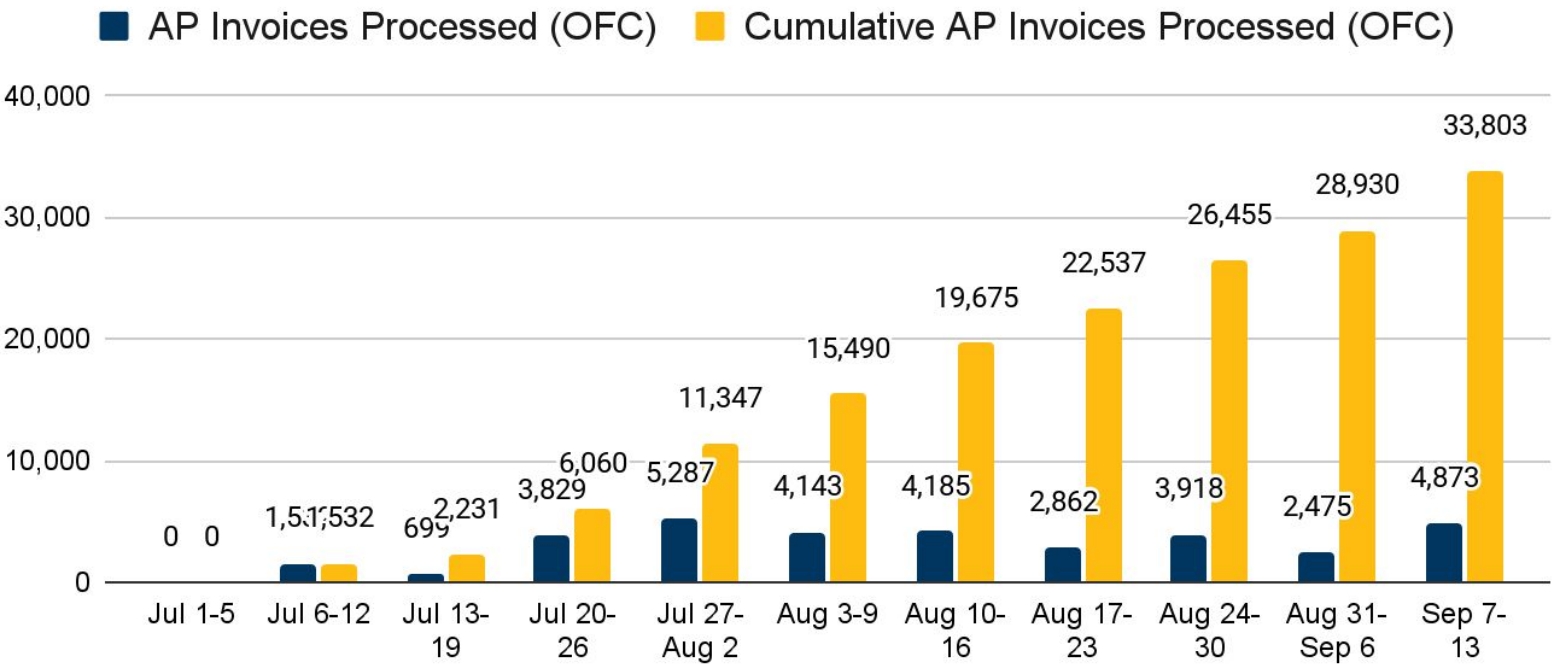


By The Numbers:

33,803 AP Invoices Processed in Oracle Financials Cloud

AP Invoices Processed in OFC

Status as of 09/12/2025



By The Numbers: Procurement / Gateway

Requisitions

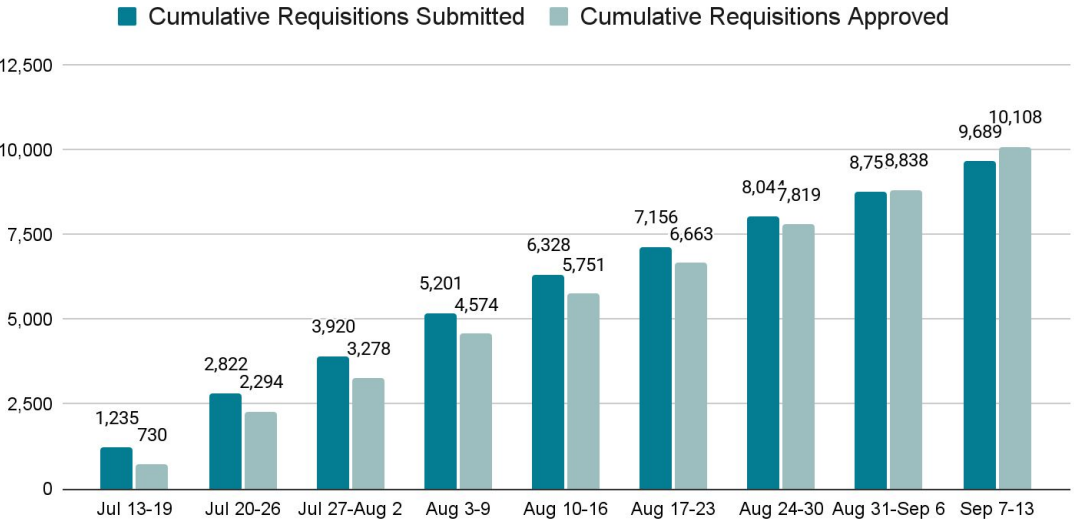
- 9,689 Submitted
- 10,108 Approved

Purchase Orders

- 9,469 Created

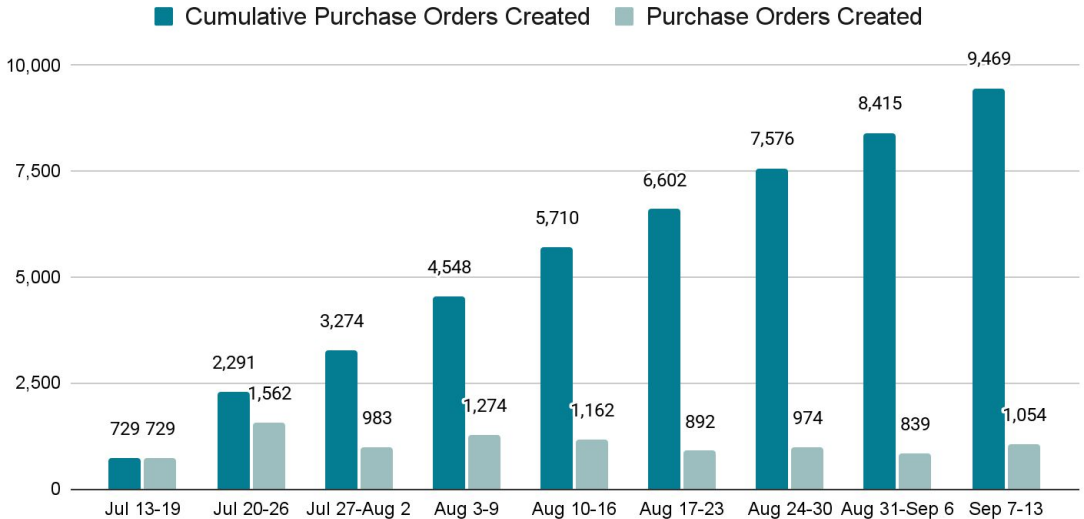
Requisitions in Gateway By Week

Status as of 09/12/2025



Purchase Orders Created in Gateway By Week

Status as of 09/12/2025

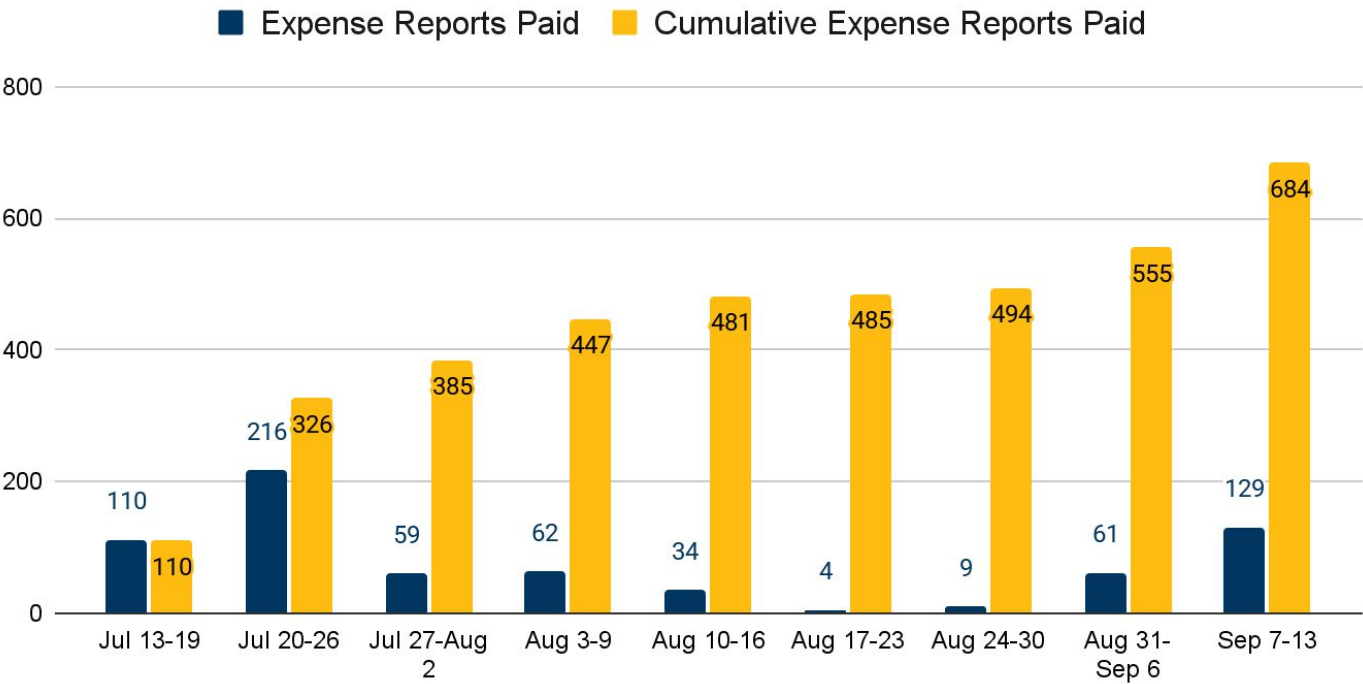


By The Numbers:

684 Expense Reports Paid in Concur

Expense Reports in Concur By Week

Status as of 09/12/2025

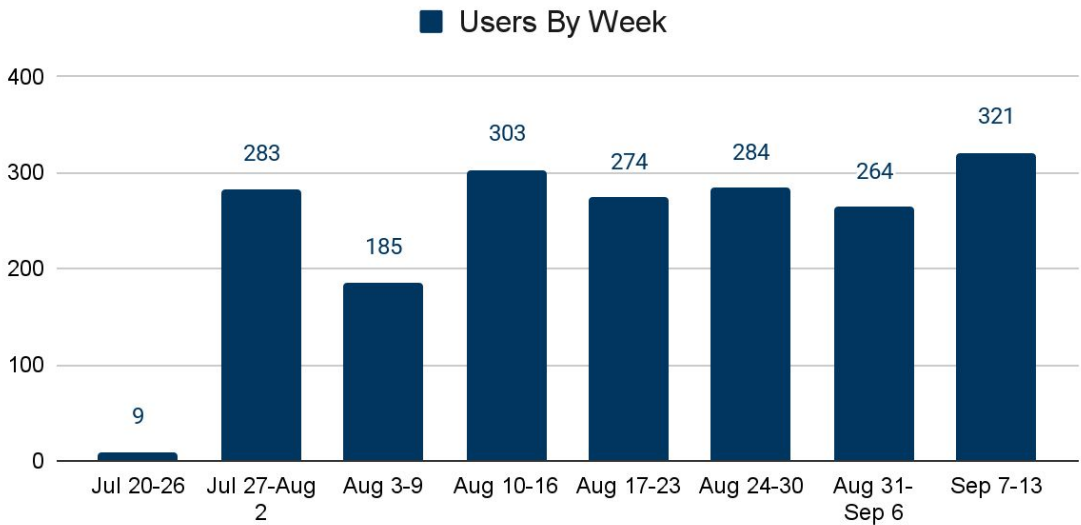


By The Numbers: FinHub

321 Users Last Week

FinHub: Users By Week

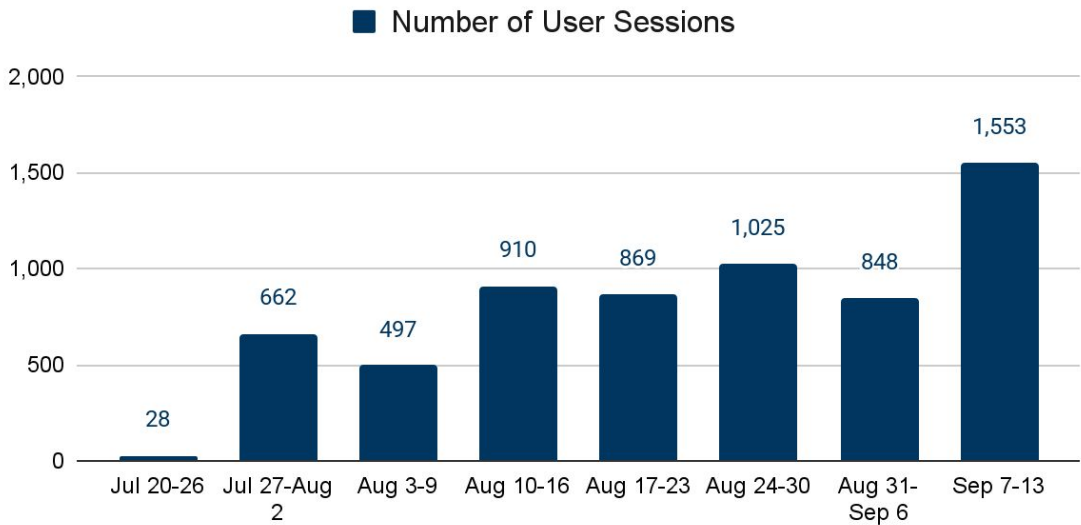
Status as of 09/12/2025



1,553 User Sessions Last Week

FinHub: Number of User Sessions By Week

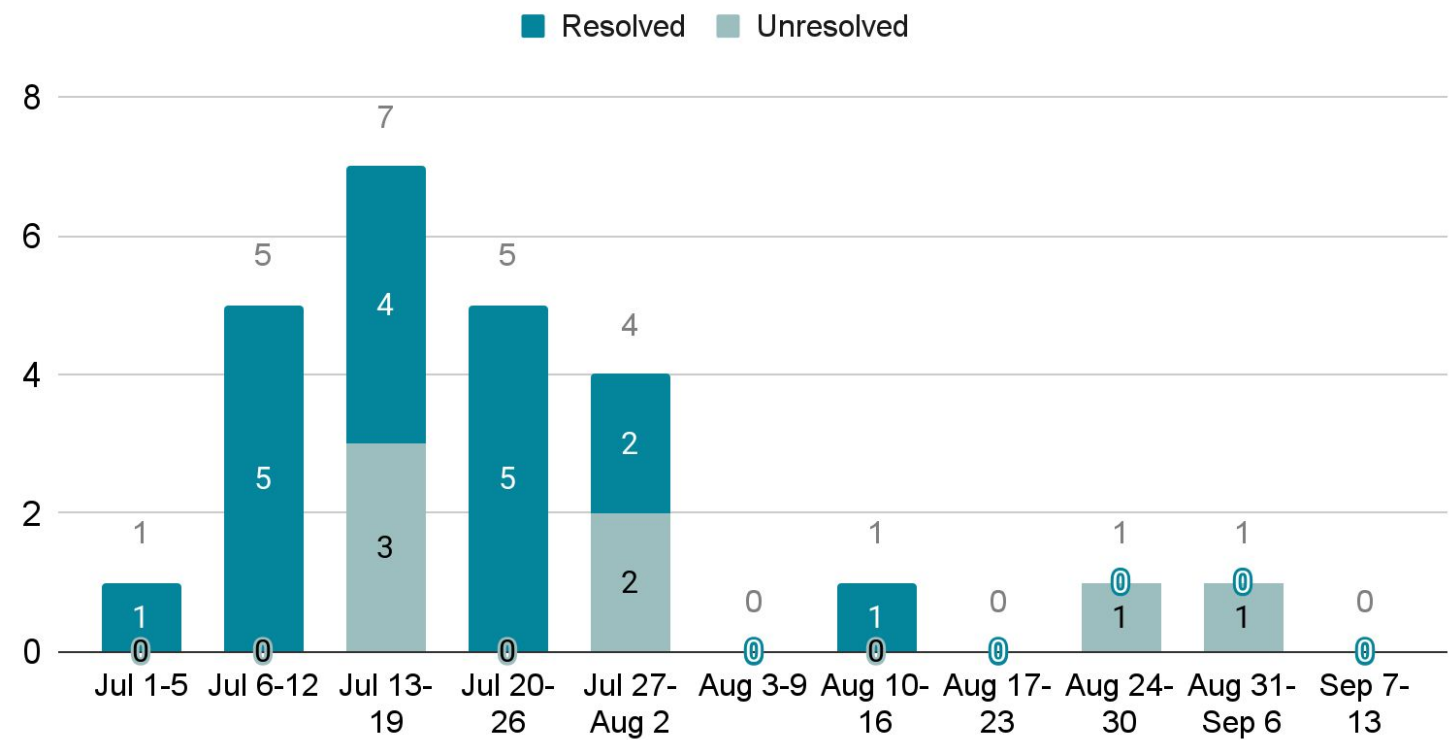
Status as of 09/12/2025



By The Numbers: 25 known issues logged, 18 are resolved

Count of Known Issues Identified Each Week

Status as of 09/12/2025



Training Required by September 30

Available as E-Learning Courses



For Research Financial Analysts (RFAs)

Sponsored Awards:

- [Costing & Financial Management](#)
- [Subawards & MCAs](#)
- [Deliverables, Billing, & Cash](#)
- [Portfolio Overview](#)
- [Managing Cost Share](#)

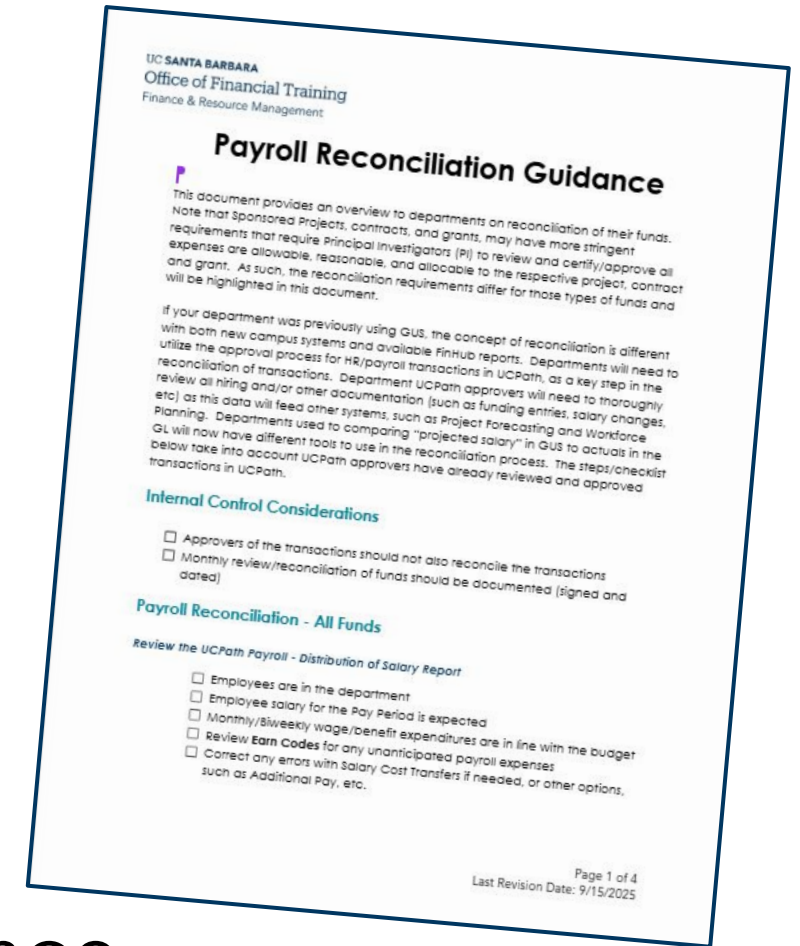
For RFAs and Faculty Funds Project Analysts

- [Cost Transfers: Part 1](#)
- [Cost Transfers: Part 2](#)
- [Fabrications](#)
- [EPM Project Forecasting](#)

Guides & Resources

New

- Payroll Reconciliation guidance
- Transfer of Expense (QRGs)
- Business Officer learning pathway



Coming Soon

- General Ledger Reconciliation guidance
- Overview video for Entertainment & Catering
- Resources for Project Forecasting

Impacts to Sponsored Projects & Faculty Funds

Lynsey Trueman & Jim Corkill

How can I support my faculty?

Efforts to communicate with faculty and share information are ongoing:

- Resources to identify their [Research Financial Analyst \(RFA\)](#) or [Faculty Funds Project Analyst](#)
- Directing them to financemanagement.ucsb.edu/prepare/faculty
- Impacts to project administration, guidance and best practices, etc.

*We are taking **feedback from RFAs** into account and will continue to provide resources that enable you to better inform and assist your faculty*

Sponsored Project and Faculty Funds Management

PGM Admin Dashboard

Accurate balances for awards and projects are available now in FinHub!

- PGM Admin Dashboard reports went live on September 5
 - Initial provisioning was based on roles with a known business need for the data
 - Control Points, Research Financial Analysts, Project Analysts on Faculty Funds, MSOs, Financial Managers in large departments
 - Divisional Control Points will coordinate with departments for any additional provisioning needed based on job function

Attend Reporting/FinHub office hours for support

Sponsored Project and Faculty Funds Management

EPM Project Forecasting

- Working to validate data and integrations before launch (anticipated in October)
- UCPath Projections (payroll liens) will not be available until this tool is updated and available
- Office hours for EPM Project Forecasting will begin after the module is live

How can faculty view their funding portfolio?

Faculty/PI Dashboard

- Full portfolio access across the entire campus
- Reports are consistent in both dashboards
- Testing is still underway; expected go-live has been pushed to mid-October

Accurate balances (including non-payroll liens) are available now in the PGM Admin Dashboard

Reports can be [exported out of the PGM Admin Dashboard](#) and sent to faculty directly!

New: Project Manager Reassignment Process

A PI may designate a **Project Manager (PM)** to monitor financial status on sponsored projects, approve transactions, and authorize expenditures on the PI's behalf.

Who can serve as a PM?

- **No form required:** Co-PIs and named Key Personnel
- **Form & mutual consent required:** Others (i.e. lab managers, center directors, assigned RFAs) with agreement from the post-award services lead

The [reassignment form](#) and detailed [instructions](#) are available at financemanagement.ucsb.edu/prepare/faculty

Update: New Award Backlog

Completed 81% of new award requests received since July

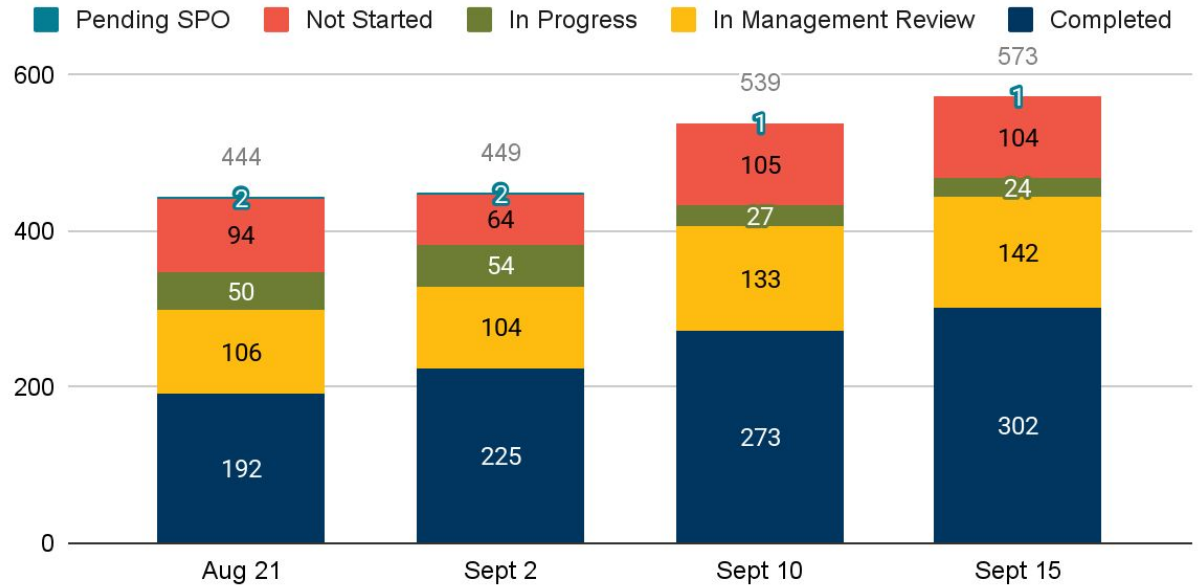
- **Current turnaround time for award setup:** ~27 business days
- **Current service level agreement:** 21 business days

If faculty have a time-sensitive award or project, RFAs should initiate a **prioritization request** through the appropriate RFA lead

Note: These requests must allow at least 5 business days of turnaround time

EMF Award Setup Actions - Status Count By Date

Actions include: New, Renewals, Continuations Supplements, Modifications, No Cost Extensions, and Other Actions



Reminders for Temporary Award Funding

We advise you to rely on temporary funding solutions in cases where an award has been received but a chartstring is not yet available.

- Use discretionary funds, if available, with a plan for later cost transfer once the award is established
- If no discretionary funds are available, allow personnel costs to be charged to your department's default UCPath account (understanding that these will be transferred when the award account is active)

Proper tracking and action before the 120-day transfer window will help ensure these adjustments are manageable

Stretch break!

5 minutes

Where Are We Now: Stabilization Updates

Christian Villaseñor (Facilitator) & Panelists

New Month-End Close & Journal Process

Reminder: New monthly deadline to submit journals error-free is **6 days before end of month (09/23/2025 for September)**

How to Submit:

- Internal Recharge Journals: gldata@bfs.ucsb.edu
- Intercampus Recharges (IOCs): financial.control@bfs.ucsb.edu

Role Provisioning

We are continuing to work through provisioning issues

- As of September 12, there are 25 outstanding tickets related to system access & role provisioning
- 14 of these are soon to be completed, pending confirmation
- Average turnaround time for provisioning requests = **5 business days**

For more information and instructions to request system access:

financemanagement.ucsb.edu/departments/requesting-system-access

UCSB Financial Systems Access Request Matrix

Campus System	How to Request Access	ServiceNow Catalog
Concur	RSA submits a ticket on behalf of employees, with supervisor/Business Officer approval.	RSA Role Provisioning
Gateway	RSA submits a ticket on behalf of employees, with supervisor/Business Officer approval. <i>Exception: Project Analyst and Project Manager roles are provisioned centrally during project setup.</i>	RSA Role Provisioning
FinHub	Employee or supervisor can submit a request; ticket will be routed to RSA.	FinHub Access Request form
Transfers	Divisional control points will provide a list of users to the FMM Security & Controls team.	N/A
PGM Module	Project Analysts and Project Managers are identified at time of project setup. To request role changes, use the PGM ServiceNow catalog.	Projects & Grants Management
Transfers of Expense	RSA submits a ticket on behalf of employees, with supervisor/Business Officer approval. <i>Exception: Project Analyst approval role is provisioned centrally during project setup.</i>	RSA Role Provisioning
Legacy Data Warehouse Tools	Employee or supervisor can submit a request; ticket will be routed to RSA	FinHub Access Request form

Transfers of Expense (TOE)

Expected to go live for all users the week of September 22

→ *Currently live for users who are designated to complete project transfers*

Accessed in Oracle Financials Cloud (OFC)

→ *Different from Transfers tool in Oracle EPM, used for Transfers of Funds*

FinHub

Initial launch on July 29 included **2 dashboards** and **6 reports**

We now have **5x** this amount of reports available

Average release frequency:
~1 report every 2 days

FinHub UC SANTA BARBARA		
	Dashboard	# of Reports
1	Central Office	6
2	General Ledger Dashboard	3
3	Operating Financials	7
4	PGM Admin Dashboard	8
5	UCPath Employee	2
6	UCPath Payroll	4
Total		30

Update: Report Releases

financemanagement.ucsb.edu/reporting#release-schedule

- Reports will continue to be made available over the coming weeks
- Release schedule will be updated regularly

Report Release Schedule <i>(subject to revision)</i>	
Subject Area	Initial Launch Date
Accounts Payable	Week of September 29
Accounts Receivable	Early October
Budget Planning	Mid-October
Central Office	8/5/2025
Faculty / PI Dashboard	Mid-October
General Ledger	9/8/2025
Operating Financials	8/12/2025
Payroll & Employee	7/29/2025
PGM Admin Dashboard	9/5/2025
Procurement	Early October
Travel & Entertainment	Mid-October

Reminders: FinHub Portal Navigation

finhub.ucsb.edu

1. Announcements
2. Subject Area Filters
3. Detailed List of Reports
4. New Reports vs. Coming Soon
5. Other Links

The screenshot shows the FinHub UC Santa Barbara portal. At the top, a banner reads "Welcome to Financial Insights Hub! Reports have been released in the General Ledger reporting area!" (Callout 1). The top right shows "OFC Data as of: 9/11/2025" and "UCPath Data as of: 9/11/2025". Below the banner, there are two main sections. On the left, "Reporting Areas" (Callout 2) lists various filters: Accounts Payable, Accounts Receivable, Budget Planning, Central Office, Custom, Faculty / PI Dashboard, General Ledger, Operating Financials, PGM Admin Dashboard, Procurement, Travel & Entertainment, UCPath Employee, and UCPath Payroll. On the right, the "Reports" section (Callout 3) features a dropdown menu set to "All Values" and a table of reports. The table has columns for Reporting Area, Report, Description, and Created. The first report, "Budget Available Balances" (Callout 4), is highlighted. Other reports include "GL Available Balances", "Expenditure Balance Inquiry", "Revenue Balance Inquiry", "Subledger Details", "Award Details", "Award Financials", "Award Future Funding", "Burn Rate", and "Project Details". A section titled "Other Links" (Callout 5) is located in the top right corner, listing links such as OFC, EPM - Planning, Gateway, FinHub Training, CCOA Explorer, Legacy Online GL, Legacy EZ Access, and Legacy Power BI.

Reporting Area	Report	Description	Created
Operating Financials	Budget Available Balances	Remaining budget amounts available in general ledger accounts after considering actual expenditures and commitments	Sep 09, 2025
	GL Available Balances	Current available balances in general ledger accounts after accounting for committed and actual expenses	Sep 09, 2025
General Ledger	Expenditure Balance Inquiry	Spending activity and remaining balances for specific Dept, FRU's and funding sources	Sep 08, 2025
	Revenue Balance Inquiry	Snapshot of the UCSB's financial position at a specific point in time, focusing on assets, liabilities, and net position in relation to UCOP	Sep 08, 2025
	Subledger Details	Report of expenditures with subledger-level details	Sep 08, 2025
PGM Admin Dashboard	Award Details	Sponsored and faculty award information	Sep 05, 2025
	Award Financials	Financial information related to awards, including budget, expenses, encumbrances, UCPath projections, remaining balance as well as forecasted budget and expenses	Sep 05, 2025
	Award Future Funding	Displays unallocated funds by award	Sep 05, 2025
	Burn Rate	Tracks burn rate by comparing actual spend to the amount expected given the percentage of project time elapsed	Sep 05, 2025
	Project Details	Sponsored and faculty project information	Sep 05, 2025

FinHub Updates

Common support request themes:

- Accessing FinHub
- Requests for enhancements
- Taxes
- Carry Forward balances
- Visibility into balance sheet accounts

In progress:

- Invoice images and backups for transactions (including recharges)
- Additional training

EPM & Budgeting

EPM Transfers

- **Reminder:** Access is determined by divisional control points.
- **Office hours have been extended** through October. Please attend and share questions; these will help us refine training documentation.

Budget v. Actuals Report in FinHub

- Shows converted permanent budget
- CFOF requests will be loaded once approved (aiming for October)

New Tools Upcoming: Annual Plan & Workforce Planning

- **In development** → data validation and campus testing to follow
- Training and use guidelines in progress

Gateway & Concur

If you are having trouble getting carts returned from Amazon:

- This is likely due to an email discrepancy that needs to be manually corrected
- Please **submit a ticket** or **attend office hours** to get this resolved

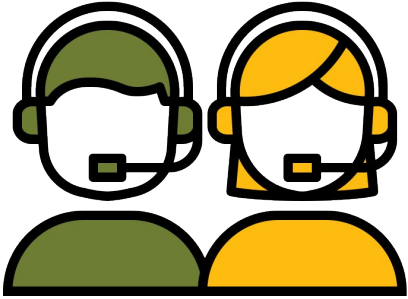
Coming soon: Process to move old card transactions and cash advances between GL Strings

- If you have project expenses that need to be moved on or off, please work with the Extramural Funds (EMF) team

Next Steps

Christian Villaseñor

How do I get help?



Submit a Ticket

financemanagement.ucsb.edu/request-help

Call the Help Desk

- **805-893-5400**
- Monday - Friday, 10am - 3pm



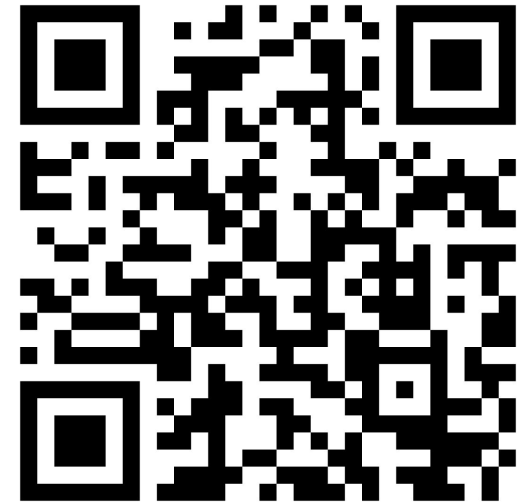
Attend Office Hours

- **Topics:** CCOA, Concur, EPM, General Accounting, Procurement, PGM (Sponsored Projects & Faculty Funds), Reporting
- **Schedule:** financemanagement.ucsb.edu/support#office-hours

Action Needed: Go-Live Feedback Survey

Help us improve communications, training, and support resources as you continue transitioning to the new systems

- **Survey open:** September 18 - October 3 (look for an email)
- **Time to complete:** Approximately 2 minutes
- **Topics include:** Overall experience, ease of use, training & support, issues reporting, and general feedback



Scan QR code to take the survey now!

Next Steps

***Next FMM Town Hall in November!
(date TBD)***

Action Items:

- Review the [Faculty webpage](#) for important information ahead of the academic year
- Take the [Go-Live Feedback Survey](#) by Friday, October 3
- Complete any training required for system access
- Continue to check the [Known Issues Tracker](#)
- [Submit a ticket](#) if you notice an issue or problem

Reminders:

- Ensure you are subscribed to the [FMM mailing list](#) and [Office of Financial Training mailing list](#) for project news and training updates

Q&A

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